



DT Global

Learning & *Innovation*

DT Global's Learning & Innovation practice embodies our commitment to delivering innovative, data-driven solutions that create sustainable change. This commitment is driven by our learning culture, which underpins all stages of our programming cycle—from design to close out. This learning culture enables real-time adjustments during implementation and creates feedback loops that ensure future programs benefit from lessons learned. In addition to learning, our work promotes program excellence, fosters a culture of responsible risk-taking, and develops new approaches to DT Global's technical areas. Our specialists assist projects with program design, implementation, evaluation, and learning. We embed directly within project teams to ensure all approaches are grounded in the contexts in which we work.

Whether building a mobile-data collection system or facilitating a learning event, we are committed to driving a culture of learning and innovation in everything we do.

Who is DT Global?

DT Global is shaping a future where sustainable development and innovation empower individuals, communities, and nations. We work in partnership with local stakeholders to foster inclusive prosperity, social equity, and environmental stewardship. Our global team of 2,500 staff and experts work in over 90 countries to solve complex problems in the peacebuilding, governance, economic development, environment, and human development sectors. With a track record of technical excellence and more than 60 years of international development experience and relationships, we deliver innovative solutions that transform lives.

Monitoring, Evaluation, Research, and Learning (MERL)

With two dozen staff and more than 300 consultants, DT Global's MERL team has expertise in every major development client, sector, and geographic region in the world. We support the design and operationalization of robust and secure data collection, management, and reporting systems—tailored to any context—to assess program outcomes and catalyze learning. Our team designs and conducts baseline, midterm, endline, systematic reviews, grant closeout, and training and capacity-building evaluations. We strengthen project data quality for reliable reporting and support Collaboration, Learning, and Adaptation efforts using iterative learning processes that facilitate adaptive management. This includes an internal MERL community of practice. Our capabilities in statistical programming languages, data visualization tools, and geospatial information systems support monitoring and evaluation needs. To ensure project work is evidence-based, we provide research and analysis, including in-house and third-party monitoring, stakeholder and community feedback, and media listening.

Program Excellence

The Program Excellence team works with project staff to deliver accountable, high-quality projects. We lead comprehensive Quality Control/Quality Assurance processes, oversee project start-up and closeout processes including training and process audits, and assist project teams to review and implement processes and identify areas for further support. Our work is backed by DT Global Online—DT Global's web-based program management system that covers procurement, grants, MEL, data visualization, and general management functions. We regularly identify areas for improvement and offer staff training to ensure continued program excellence across DT Global's portfolios.

Digital and Data Governance and Transformation (DDGT)

DT Global's DDGT team helps projects navigate the rapidly evolving digital and data governance sphere in humanitarian and development contexts. We understand digital ecosystems, including digital economies, cyber security and data protection, local private sectors, social media, knowledge management and misinformation, and telecommunications. We advise on the sustainability and scale of ICT investments, digital social inclusion and gender equity, local ICT capacity building, data and digital governance, and responsible use of emerging technologies, such as biometrics or cryptocurrency. We provide needs, cyber security, and data protection assessments for ICT activities and offer ICT strategy design to improve ICT-specific countries, sectors, organizations, and populations.

Gender Equity and Social Inclusion

We provide technical leadership to ensure that Gender Equity and Social Inclusion are incorporated into DT Global's program lifecycle, including strategy development; program implementation; and program monitoring, evaluation, and learning using diverse frameworks, methodologies, and training. We ensure that gender equity and social inclusion are integrated into DT Global's corporate priorities and policies.

Environmental Compliance

We provide technical assistance to ensure that projects are designed and implemented in line with client environmental regulations and best practices. This includes reviewing project activities for potential impacts on the environment and human health and safety, identifying and monitoring the effectiveness of mitigation measures, and leveraging DT Global's experience to create innovative approaches to environmental stewardship.

Our Services

- Provide MERL design, implementation, and support
- Provide learning process design and integration into programming
- Access and evaluate ICT investments and tools
- Design ICT strategies and technical approaches
- Provide training and workshop design, including facilitation of key programmatic learning events
- Provide visual data analytics and innovative reporting support
- Provide data security support
- Provide environmental compliance guidance and support