



DT Global

Learning & Innovation

DT Global's Learning & Innovation (L&I) practice embodies our commitment to deliver innovative, data-driven solutions that create sustainable change. This commitment is driven by our learning culture, which underpins all stages of our programming cycle from design to close out. Our learning culture enables real-time adjustments during implementation and creates feedback loops that ensure future programs benefit from lessons learned. In addition to learning, our work promotes program excellence, fosters a culture of responsible risk-taking, and develops new approaches to DT Global's technical areas. Our specialists assist projects with program design, implementation, evaluation, and learning. We embed directly within project teams to ensure all approaches are grounded in the contexts in which we work.

Whether building a mobile-data collection system or facilitating a learning event, we are committed to driving a culture of learning and innovation in everything we do.

Who is DT Global?

DT Global is shaping a future where sustainable development and innovation empower individuals, communities, and nations. We work in partnership with local stakeholders to foster inclusive prosperity, social equity, and environmental stewardship. Our global team of 2,500 staff and experts, with experience in over 100 countries, solve complex problems in the peacebuilding, governance, economic development, environment, and human development sectors. With a track record of technical excellence and more than 60 years of international development experience and relationships, we deliver innovative solutions that transform lives.

Monitoring, Evaluation, Research, and Learning

With two dozen staff and more than 300 consultants, DT Global's MERL team has expertise in every major development client, sector, and geographic region in the world. We support the design and operationalization of robust and secure data collection, management, and reporting systems—tailored to any context—to assess program outcomes and catalyze learning. Our team designs and conducts internal evaluations, systematic reviews, grant closeouts, training, and capacity building. We strengthen project data quality for reliable reporting through systematic Data Quality Reviews (DQRs) and support Collaboration, Learning, and Adapting (CLA) efforts using iterative learning processes that facilitate adaptive management. Through the Kobo Learning Platform (KLP) initiative we support teams to develop and use digital tools for data collection and visualized analysis to inform decision-making. The KLP enables users, including USAID, to generate interactive data visualization dashboards and custom MERL reports on-demand, that include performance indicator progress, comparisons between indicators and different indicator attributes (such as gender breakdowns or locations) and tracking of different trends over time. To ensure project work is evidence-based, we provide research and analysis support, including context monitoring, stakeholder and community feedback, and media listening.

Collaboration, Learning, and Adapting

CLA represents a best-practice approach to active, engaged program management. The MERL team collaborates with colleagues across DT Global to identify opportunities for integrating CLA practices into program design and implementation, aiming to enhance program effectiveness and foster strategic collaboration, both internally and with partners. We help teams embed internal learning processes, best practices, and feedback loops across all programs. Through the KLP, we support the creation of a digital 'learning log,' allowing staff to record and easily access learnings during implementation, ensuring those insights are shared and applied in future work. L&I's experienced in-house facilitators also lead strategic review sessions, pause-and-reflect workshops, and other learning-focused activities that promote thoughtful reflection and the incorporation of lessons into program development.

Gender Equality, Disabilities and Social Inclusion

Gender Equality, Disabilities, and Social Inclusion (GEDSI) principles are at the center of the development work we do. Development activities have historically been designed to address the challenges faced by those in positions of power and authority. That means that the needs of those who are the most vulnerable remain invisible. Through our GEDSI experts, DT Global seeks to be inclusive of marginalized populations including women, youth, people with disabilities, the LGBTQI+ population, those seeking mental health and psychosocial support, Indigenous groups, and others who are part of minority populations through intentional, evidenced, and results-focused interventions. These solutions are then incorporated throughout the activity lifecycle, including strategy development; program implementation; and monitoring, evaluation, and learning using diverse frameworks, methodologies, and training. We seek to ensure that our work reaches across divides and results in a more inclusive and equitable solution to development issues.

Environmental Compliance

We provide technical assistance to ensure that projects are designed and implemented in line with client environmental regulations and best practices. This includes reviewing project activities for potential impacts on the environment and human health and safety, identifying and monitoring the effectiveness of mitigation measures, and leveraging DT Global's experience to create innovative approaches to environmental stewardship.

Digital and Data Governance and Transformation (DDGT)

DT Global's DDGT team helps projects navigate the rapidly evolving digital and data governance sphere in development contexts. We understand digital ecosystems, including digital economies, cyber security and data protection, local private sectors, social media, knowledge management and misinformation, and telecommunications. We advise on the sustainability and scale of ICT investments, digital social inclusion and gender equity, local ICT capacity building, and data and digital governance. We provide cyber security and data protection assessments for ICT activities and offer ICT strategy design to improve ICT-specific countries, sectors, organizations, and populations.